

Your Ref : -

Our Ref : WSN 92413/90/202401/WELSLABEL

Date : 19 June 2024

To all Water Fitting Suppliers

Dear Sir/Madam

**PUB'S REQUIREMENTS RELATING TO THE FOLLOWING:**

- A) WATER EFFICIENCY LABEL FOR REGISTERED WATER FITTINGS**
- B) ADVERTISEMENTS ON SUPPLY OF REGISTERED WATER FITTINGS**

This circular seeks to remind suppliers, manufacturers, retailers, sellers, importers, parallel importers and all responsible parties to ensure compliance on the requirements relating to the Mandatory Water Efficiency Label Scheme (MWELS) for registered water fittings and advertisements on supply of these fittings.

**Water Efficiency Label on Registered Water Fitting**

2. Registered water fittings under the MWELS such as taps/mixers, dual-flush low capacity flushing cisterns, WC flush valves, urinal flush valves/waterless urinals, household clothes washing machines and dishwashers shall be affixed with the Water Efficiency Label when they are being advertised, displayed, offered for sale, sold or supplied in Singapore. Showerheads are under the Voluntary WELS.

3. Suppliers, manufacturers, retailers, sellers, importers, parallel importers and all responsible parties shall ensure that the registered water fitting is affixed with the Water Efficiency Label in accordance with Regulation 40AD(2) of the Public Utilities (Water Supply) Regulations. This requirement also applies to registered water fitting(s) which is/are being advertised, offered, displayed or supplied, **as part of a fixture set or system** (e.g. a shower mixer packaged with showerhead, concealed dual-flush flushing cistern with WC pan, etc.). Please refer to **Annexes A-1 and A-2** for photo samples of label affixed on standalone registered fittings and guidance on affixing label on registered fitting as part of a fixture set or a system.

4. Consumers, homeowners, buyers, Licensed Plumbers or any relevant parties must be able to easily identify whether the water fitting is registered under MWELS, **regardless whether the registered water fitting is supplied individually or as part of a fixture set or a system.** The Water Efficiency Label affixed with the water fitting or onto the packaging will help to assure consumers that the water fitting they purchase is water efficient, safe and fit for use.

## Advertisements for Supply of Registered Water Fitting

5. PUB would also like to remind you on the requirements on advertisements and printed advertisements for the supply of registered water efficient products under Regulation 40AB of the Public Utilities (Water Supply) Regulations. This requirement applies to all local physical shops such as, but not limited to, retail shops, suppliers' showrooms, hardware stores, walk-in warehouses as well as online shopping platforms, company's social media platforms and any other e-commerce platforms.

6. PUB will not hesitate to take action against any person or company for any of the above non-compliances. The penalty for non-compliance to the above regulation is a fine of up to \$10,000 or imprisonment for a term of up to 12 months or both. For more details on the definition of "supply" and the above-mentioned regulations, please refer to **Annexes B and C**.

7. Please disseminate this circular to your relevant distributors, retailers, sellers, manufacturers and other relevant parties for their information and compliance. A copy of this circular will be uploaded into PUB's website at <https://www.pub.gov.sg/Professionals/Resources/Circulars> under subject matter "Water Efficiency Labelling Scheme". If you have any clarification or assistance, please email to [pub\\_waterfittings@pub.gov.sg](mailto:pub_waterfittings@pub.gov.sg). Please indicate PUB's Circular Reference No. and the circular date in your email enquiry.

Yours faithfully




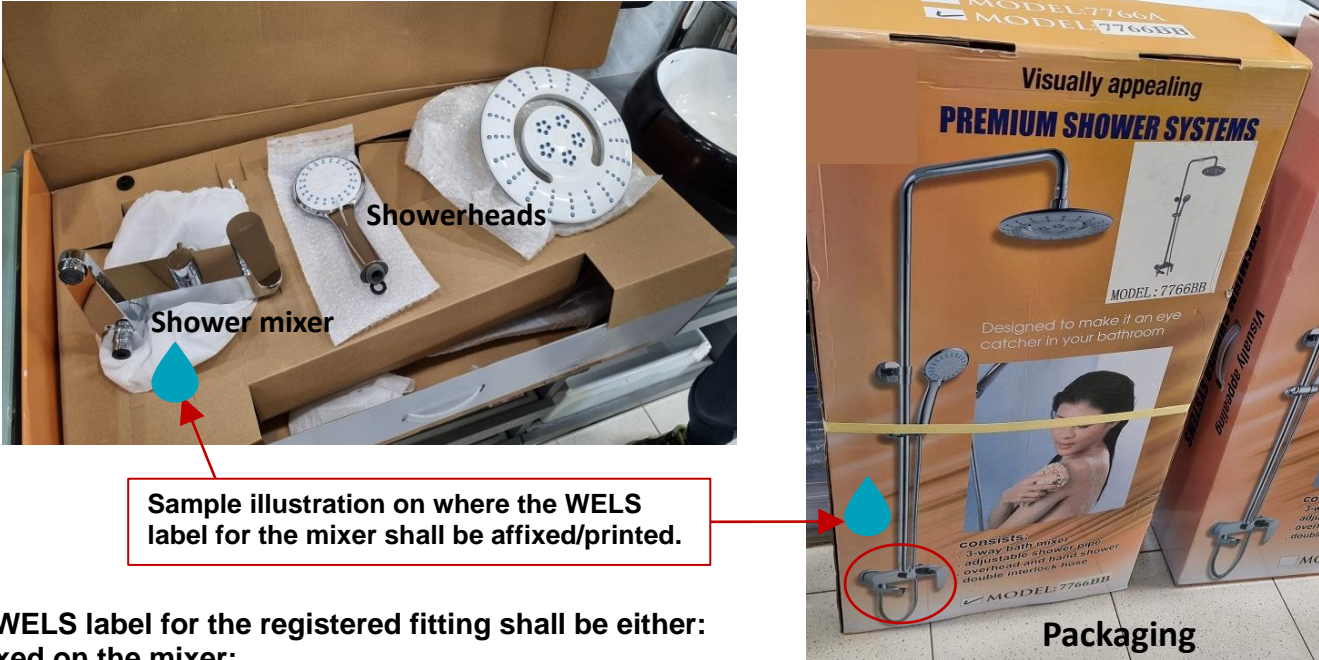
NORYATI ABDULLAH  
ASSISTANT DIRECTOR (INSPECTORATE)  
for DIRECTOR  
WATER SUPPLY (NETWORK) DEPARTMENT

Enclosed.

cc Distribution (via email only)

Singapore Sanitary Ware Importers & Exporters Association – Please disseminate this circular to your relevant members for their information and compliance. Thanks.

**Water Fittings Advertised, Offered, Displayed or Supplied, As Part of a Fixture Set or a System**

Sample 1	Sample 2
<p data-bbox="125 499 685 576"><b><u>Photos of standalone WELS shower tap displayed-for-sale.</u></b></p>  <p data-bbox="125 1313 568 1388"><b>WELS label is affixed inside the packaging.</b></p>	<p data-bbox="960 499 1883 531"><b><u>Photos of WELS shower mixer as part of a fixture set or a system.</u></b></p>  <p data-bbox="707 1222 1487 1362"><b>The WELS label for the registered fitting shall be either:</b></p> <ul data-bbox="707 1257 1155 1326" style="list-style-type: none"> <li>- affixed on the mixer;</li> <li>- printed onto the packaging; or</li> <li>- affixed by any other alternative method to indicate that the fitting is affixed with WELS label.</li> </ul>

**Water Fittings Advertised, Offered, Displayed or Supplied, As Part of a Fixture Set or a System**

**Sample 3**

**Photos of standalone WELS shower tap displayed-for-sale.**



Shower tap

**WELS label printed onto the packaging of the registered fitting.**

**Sample 4**

**Photos of WELS shower mixer as part of a fixture set or a system.**



Showerhead set

Shower mixer

**Sample illustration : WELS label can also be affixed on the mixer inside the packaging.**

**The WELS label for the registered fitting shall be either:**

- affixed on the mixer;
- printed onto the packaging; or
- affixed by any other alternative method to indicate that the fitting is affixed with WELS label.



**Extracted from the Public Utilities (Water Supply) Regulations**

**Definition under Regulation 40A**

“supply”, in relation to any specified water fitting, means the supply of the specified water fitting in the course of any trade or business, and includes —

- (a) the supply of the specified water fitting by way of sale, lease, loan, consignment, hire or hire-purchase;
- (b) the supply of the specified water fitting in connection with any agreement;
- (c) the offer to supply the specified water fitting; and
- (d) the display of the specified water fitting for supply;

**Restrictions relating to Water Efficiency Label**

**40AD.**

- (1) A person must not affix, or cause to be affixed, a Water Efficiency Label on a specified water fitting unless —
  - (a) the specified water fitting has been registered by the Board;
  - (b) the person is a registered supplier for the water fitting; and
  - (c) the Water Efficiency Label was issued to the person by the Board for the registered water fitting.
- (2) A registered supplier must, before supplying the registered water fitting in Singapore, affix the Water Efficiency Label in accordance with the requirements in paragraph (3).
- (3) A Water Efficiency Label must be affixed on a registered water fitting in accordance with the following requirements:
  - (a) where the Water Efficiency Label is not printed onto the packaging of the registered water fitting, the Water Efficiency Label must be affixed securely on the registered water fitting or its packaging;
  - (b) the place where the Water Efficiency Label is affixed must be conspicuous and unobstructed.
- (4) A person must not —
  - (a) alter in any way any Water Efficiency Label that is to be or is affixed on a registered water fitting;
  - (b) forge or falsify any Water Efficiency Label; or
  - (c) without reasonable excuse, remove, obscure or deface any Water Efficiency Label affixed on any registered water fitting.
- (5) Any person that contravenes paragraph (1), (2) or (4) shall be guilty of an offence.

### Restrictions on advertisements for supply of specified water fittings

**40AB.—(1) A person must not advertise a specified water fitting for supply unless the specified water fitting is registered under regulation 40AE(3).**

(2) Without affecting paragraph (1), the person advertising the specified water fitting —

(a) where the advertisement has any visual element, must ensure the following:

(i) for an advertisement other than a print advertisement —

(A) a Water Efficiency Label is, as far as practicable, displayed in the advertisement next to the image or description of the specified water fitting; or

(B) where it is not practicable to comply with sub-paragraph (A), all the information contained in the Water Efficiency Label is stated in the advertisement;

(ii) for an advertisement that is a print advertisement —

(A) the advertisement complies with sub-paragraph (i); or

(B) the information mentioned in paragraph (2A) is stated in the advertisement; and

(b) must not claim or imply that the specified water fitting is tested, certified, or otherwise approved by the Government or the Board.

(2A) The information required in paragraph (2)(a)(ii)(B) is as follows:

(a) the tick rating of the specified water fitting;

(b) the brand of the specified water fitting;

(c) the model number of the specified water fitting;

(d) the number issued by the Board for the specified water fitting's registration under regulation 40AE.

(3) Any person that contravenes paragraph (1) or (2) shall be guilty of an offence.

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